



INTERVENTION
ORIGINAL

Arizona Community Action Association



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AZ CORP COMMISSION
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June 11, 2008

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Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

Arizona Corporation Commission

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JUN 11 2008

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RE: Docket No. E-01933A-07-0402, E-01933A-05-0650

Dear Commissioners:

As an individual, I requested an opportunity to intervene in the above-referenced Tucson Electric Power cases in order to focus on one primary customer group – the low-income.

The number of Arizonans facing energy crises, i.e., being unable to pay their utility bills is at an all time high. In addition, due to the current state of the Arizona economy, the rate of home foreclosures, the record high level of unemployment, the number of jobs that do not pay a living wage, among other factors, more and more individuals and families are seeking assistance with their utility bills.

There are in Arizona today, an estimated 1.5 million working poor families. These are families that struggle every day to put food on the table, to afford gas and car insurance in order to work, and who often go without food or medication in order to pay their utility bills. While these families struggle, prices are rising at unprecedented levels.

Governor Napolitano recently asked the Arizona United Ways to conduct a survey to determine whether the demand for human services was on the rise, and the survey reflected an average increase in demand for services of 42%. Over the next fiscal year, it is expected that the demand will increase by another 30%, while resources are expected to remain flat or increase by no more than 12%. In short, the number of

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people in trouble and needing assistance is rising significantly, while services and resources to support that demand are shrinking.

My request of the company at the time I intervened was to hold the low-income customers harmless from any increase anticipated. That request has been honored in this settlement agreement which I support and is supported by the Board of the Arizona Community Action Association.

I will be available to testify during the Hearing if needed.

If you have any questions or need any additional information from me, please do not hesitate to contact me.

Sincerely,



Cynthia Zwick
Executive Director

c: See Attached List

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